



**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)

Ref: GRF/Burla/Div/JED/ (Final Order)/ 03 (4)

Date: 30.01.2025

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/41/2024																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		Pujhari Balua C/o-Santosh Balua At/Po-Tureiniktimal, Dist- Sambalpur-768227		4132-3506-1320	8456910956																																
3	Respondent/s	SDO(Electrical) Kuchinda, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda																																
4	Date of Application	21.01.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>√</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment & apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply & GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection & equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	√	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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6	Section(s) of Electricity Act, 2003 involved																																				
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8	Date(s) of Hearing	21.01.2025																																			
9	Date of Order	30.01.2025																																			
10	Order in favour of	Complainant	Respondent	Others	√																																
11	Details of Compensation awarded, if any.	NIL																																			



Appeared

For the Complainant- Pujhari Balua

Represented by Santosh Balua

For the Respondent - SDO(Elect.), Kuchinda, TPWODL.

GRF Case No- BRL/41/2025

(1) Pujhari Balua

C/o- Santosh Balua

At/Po-Tureiniktimal,

Dist- Sambalpur-768227

Consumer No.- 4132-3506-1320

COMPLAINANT

VRS

(1) SDO(Elect.), Kuchinda, TPWODL

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)

Co-opted Member

**Grievance Redressal Forum
TPWODL, Burla - 768017**

(A.K. Satpathy)

President

President

**Grievance Redressal Forum
TPWODL, Burla - 768017**

Copy to: - (1) Pujhari Balua, C/o- Santosh Balua, At/Po-Tureiniktimal, Dist- Sambalpur-768227.

(2) Sub-Divisional Officer (Elect.), Kuchinda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission, At-Plot No.04, Chunokoli, Sailashree Vihar, Bhubaneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".

Received

Complaint No. 08 No. Consumer No. 4132-3506-1320

Dt.

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name - Pujhari Balua

AT/PO - Tutteiniktimal, P.S. Mahulpali, PO - T. Niktimal

Mobno - 8456910956

Consumer No - 4132-3506-1320

PIN - 768222, Dist - Sambalpur

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

SDO, Kuchinda

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଭେଷ୍ଟ ଗଣାଉଚାନ୍ତି କାର୍ଯ୍ୟ ଚଳୁଛି ନା, ମୁଁ Pujhari Balua, AT/PO - Tutteiniktimal, Consumer no-4132-3506-1320, ମୋର ବିଦ୍ୟୁତ୍ ଇଣ୍ଡିଆନ୍ କମ୍ପାନୀରୁ ସବୁ କିଛି ବିଦ୍ୟୁତ୍ ସଂଯୋଗ ହେଉନାହିଁ। ଏବଂ ବିଲ୍ ଆସୁନାହିଁ, ମୁଁ ବିଲ୍ ଦେବାପାଇଁ ଯାଚୁଛି, ଯାଚଣୀ ସଂଯୋଗ କରନ୍ତୁ, ଯାଚଣୀକାରୀଙ୍କୁ ଚିହ୍ନଟକରି ଦେଖି ।

- (4) Relief sought.

Santosh Balua

- (5) Any interim relief sought, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: -

Date: -

* Please add additional sheets if necessary

Santosh Balua

Signature of the Applicant

(Santosh Balua)
(Pujhari Balua)

Pujhari Balua - 4132 3506 1320 ,
Complainant - Santosh Balua ,
O.A. No. - DOM, D.O.P.S - 02.02.2012

The complainant is claiming that though the bills were generated from 02.02.2012, but actually power supply was connected in 2016,

The bills are for KTS category from D.O.P.S to ~~May-June~~ ~~July/Aug~~ 2016,

From ~~Sept~~ ~~July/Aug~~ - 2016 - Billed in DOM,

The first payment is made in 29.01.2017 for Rs 250/-

So the O.P (S.D.O, Kuchinda) may conduct an enquiry regarding the date of actual power supply and accordingly reverse the bills.

The case may be taken in C.H.P.